

POLK COUNTY, FLORIDA

OPERATING INDICATORS BY FUNCTION AND PROGRAM
LAST TEN YEARS

	1997	1998	1999	2000
General Government				
Occupational Licenses	24,836	25,756	26,484	27,537
County Attorney				
Request for legal service	*	*	*	*
County Engineer	*	*		
# of residential plans reviewed	*	*	262	394
# of non-residential plans reviewed	*	*	454	490
# of inspections performed	*	*	*	1,835
Development Services				
# of subdivision final plats processed	*	392	210	520
# of non-residential plats processed	*	842	895	984
Planning				
# of customer service info requests	*	*	1,742	1,500
# of site plan approval reviews	*	*	*	*
Land Development (1)				
# of residential plans reviewed	-	-	-	-
# of non-residential plans reviewed	-	-	-	-
# of inspections performed	-	-	-	-
# of subdivision final plats processed	-	-	-	-
# of non-residential plats processed	-	-	-	-
# of customer service info requests	-	-	-	-
# of site plan approval reviews	-	-	-	-
Public Safety				
Fire Protection				
Responses per year	*	*	*	16,404
Average response time (minutes)	*	*	*	9.0
Ambulance Services				
Responses per year	*	*	*	58,775
Average response time (minutes)	*	*	*	8.3
Communications Center				
911 Calls	*	*	*	51,892
Sheriff				
Average Inmate Population	1,743	1,927	1,924	1,776
% Crime Rate per Capita	6.68%	5.94%	4.27%	4.60%
Calls for Service	206,044	207,146	206,217	213,806
Building Permits				
Single-residential	2,107	2,310	2,300	2,901
Commercial	477	468	578	455
Physical Environment				
Utilities - Number of customers				
Water	31,150	32,903	34,714	37,232
Sewer	16,541	17,926	19,794	22,218
Re-use	-	-	-	-
Solid Waste				
Tons Collected	461,576	475,901	508,614	531,212
Tons Recycled	4,367	4,294	4,870	5,337
Environmental Lands				
Acres acquired	1,162	929	4,623	946

2001	2002	2003	2004	2005	2006
27,783	28,497	29,234	30,928	38,854	44,817
1,312	1,470	1,617	1,938	2,157	2,279
357	368	445	-	-	-
535	368	409	-	-	-
2,156	1,466	1,557	-	-	-
450	62	60	-	-	-
850	220	200	-	-	-
12,867	12,867	11,800	-	-	-
547	425	400	-	-	-
-	-	-	-	825	951
-	-	-	-	1,098	1,165
-	-	-	-	1,445	4,382
-	-	-	-	553	645
-	-	-	-	589	648
-	-	-	-	16,737	18,073
-	-	-	-	185	207
22,436	20,367	20,115	23,405	23,776	28,000
9.1	8.8	8.9	8.9	9.4	9.0
60,774	62,273	63,319	70,096	70,729	72,850
9.7	8.8	9.2	10.3	10.2	9.5
54,127	52,455	52,922	98,650	59,563	66,000
1,824	1,902	2,425	2,528	2,718	2,545
4.18%	3.80%	3.60%	3.21%	3.17%	3.02%
229,232	209,964	213,303	219,578	223,949	243,177
3,067	3,498	4,791	5,979	8,411	5,502
462	289	299	441	631	157
38,426	40,048	43,891	47,715	52,015	54,659
23,069	24,553	27,202	30,523	34,039	36,631
-	830	2,392	4,353	4,729	4,916
588,755	607,092	641,499	750,053	921,529	783,464
3,656	3,894	4,243	4,260	6,489	8,141
2,173	1,388	581	51	-	1,658

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LAST TEN YEARS

	1997	1998	1999	2000
(continued)				
Transportation				
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Lane miles of roads resurfaced	*	*	*	26.95
Roadway Maintenance				
Mowing (Acres)	48,211	*	11,037	*
Chemical Mowing (Acres)	-	-	-	-
Shoulders Maintained (Feet)	3,426,720	*	2,164,800	*
Drainage Ditches Cleaned (Feet)	2,090,880	*	924,000	*
Economic Environment				
Business Development				
Businesses Recruited	7	13	11	11
Jobs Created	781	2178	617	668
Sports Marketing				
Number of events assisted or managed	109	117	94	130
Human Services				
Veterans Services				
Veterans Assisted	4,619	4,804	4,938	5,963
Outreach services	2,749	1,421	720	769
Elderly Services				
In-home Nutrition Meals	*	*	*	213,422
Congregate meals served (2)	*	*	*	102,420
In-Home Service (clients)	*	*	*	2,192
Medicaid Waiver Programs (clients)	*	*	*	225
Culture and Recreation				
Parks and Recreation				
Special Events patrons	*	*	*	*
Summer Camp attendees	*	*	*	*
Campground rentals	*	*	*	*
Homeland Heritage Park patrons	*	*	*	2,779
Historical Museum				
Total patrons	*	*	*	*
Historical Library				
Total patrons	2,302	3,437	3,693	3,851

Notes:

* Information not available

- Operating indicator was not performed during fiscal year.

(1) In 2005, the County Engineer office, Development Services, and the Planning division were consolidated into one department called Land Development.

(2) Fiscal year 2004 and 2005 included three hurricanes that hit our area; extra funds were given to provide extended shelf life meals to clients who did not have electric to cook for themselves.

2001	2002	2003	2004	2005	2006
38.45	40.90	28.62	36.69	46.45	51.74
4,905	41,612	42,779	35,184	39,995	39,210
-	7,400	11,370	7,188	6,908	28,029
543,840	2,696,405	2,298,773	1,140,669	520,186	1,161,558
459,624	714,933	579,702	608,671	560,041	472,256
12	13	12	8	15	18
500	1564	500	725	750	994
118	134	138	115	165	175
8,235	3,649	6,922	7,215	9,921	7,754
430	893	551	548	327	210
200,969	215,912	203,238	207,638	218,011	250,068
95,282	98,032	95,544	104,137	100,336	91,837
1,891	1,447	1,140	1,673	1,987	1,723
389	374	295	235	301	310
*	5,255	9,750	7,702	3,493	11,658
*	605	590	580	621	555
*	*	*	7,084	9,015	10,025
3,597	9,640	7,360	7,718	6,208	5,182
26,884	24,478	3,003	26,586	23,407	28,136
3,442	3,324	2,666	2,147	2,001	7,624